

July 2014

## City Notes

### Stonebridge Trail Bridge Closed

Surface reconstruction of the bridge on Stonebridge Trail over Spring Brook Creek will necessitate closing Stonebridge Trail for approximately eight weeks beginning the week of July 7, 2014.

Detour signs will direct traffic around the closure using Spring Green Drive and Creekside Drive.

### No Garbage Pickup

There will be no garbage pickup on Friday, July 4, due to the Independence Day holiday. Advanced Disposal will collect garbage/yard waste/recycling for Friday routes on Saturday, July 5.



### City Offices Closed

City of Wheaton offices will be closed on Friday, July 4. They

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## Citizen Survey Results Are In

*Wheaton rated above national average in 54 of 66 areas assessed*

Thanks to hundreds of residents who participated in a community survey earlier this year, the City of Wheaton has received valuable feedback gauging public sentiment and identifying areas where the City can make improvements. At the June 23 City Council Planning Session, ETC Institute presented the results of the community survey it conducted for the City earlier this year.

ETC Institute compared the results of Wheaton's survey with results in 54 communities nationwide and a random sample of 4,000 residents across the nation. The City of Wheaton rated at or above the national average in 54 of 66 areas assessed.

Among the results that ETC Institute Vice President Chris Tatham highlighted was residents' overall satisfaction with City services, which scored 27 percentage points above the national average



**Of the 683 randomly selected residents surveyed, 90% were satisfied with the quality of police, fire and ambulance services, and 96% rated Wheaton an "excellent" or "good" place to raise children.**

(84% in Wheaton versus a 57% U.S. average).

"That's not just a statistically significant difference, that's a phenomenal difference," Tatham said. "The

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### See the full results

The [full results of the 2014 Citizen Satisfaction Survey](#) are available on the City's website.

Contact  
the City

**Police/Fire:** 911  
**After-Hours Water/Sewer Emergency:** 630-260-2161  
**General Information:** 630-260-2000, 630-260-8090 (TDD)  
**City Hall Hours:** 8:30 a.m.-5 p.m. Monday-Friday

**Feedback:**  
Please mail your comments to:  
Mayor's Office, 303 W. Wesley St., Wheaton, IL 60187  
Or, email comments to: [feedback@wheaton.il.us](mailto:feedback@wheaton.il.us)

# City Notes

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will reopen on Monday, July 7.

## Job Opportunities

The City has several employment opportunities. Currently, the City seeks applicants for the following positions:

- Facilities Maintenance (part-time)
- GIS Technician (part-time)
- Customer Service Representative (part-time)
- Customer Service Representative (part-time; temporary)
- Police Services Representative (full-time)

To find out more about these positions and how to apply, [visit the City's website](#).

## Please Drive Safely!

With schools closed for summer break, the Wheaton Police Department reminds the community that more children are out enjoying their summer vacation.

Children should always cross a street at the corner, stop and look both ways, and never cross between parked cars.

Motor vehicle operators should be extra cautious around playgrounds, parks, residential areas and recreational facilities where children play.

Children are often excited and preoccupied with play. Motor vehicle operators are responsible for the safe operation of their vehicles.

Drive slowly, obey the speed limit, and watch out for the little ones!

Residents should immediately report erratic or dangerous driving to 9-1-1.

Officers will respond.

## New Businesses

- Moore Toys & Gadgets, 107 E. Front St., features a variety of interactive toys, games and gift items designed to encourage learning and fun. [www.facebook.com/mooretogs](http://www.facebook.com/mooretogs)
- Prairie Path Books, located inside the Toms-Price Home Furnishings at 303 E. Front St., is an independent bookstore carrying the newest publications for adults, teens, and children. The shop also hosts special guest appearances and evenings of entertainment. [www.prairiepathbooks.com](http://www.prairiepathbooks.com)



## Commission News

The Council approved the reappointment of Michael Mach and Nancy McDonal to the Band Commission, the reappointment of Kay McKeen to the Environmental Improvement Commission, the appointment of Ted Rodgers and the reappointment of Robert Willock to the Group Care Home Commission, the reappointment of Stu Johnson to the Housing Commission and the reappointment of Chantelle Porter, Christine Fenne and James Kranjc to the Library Board, for three year terms, respectively.



The survey results showed that 94% of residents surveyed are satisfied with the quality of Wheaton's library.

## Survey

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average community has only a little over half of their residents giving positive ratings; you're at over 80%."

Other results Tatham highlighted included:

- 94% of residents surveyed cited satisfaction with the overall feeling of safety in the city.
- 96% rated Wheaton as an "excellent" or "good" place to raise children.
- 90% of residents surveyed had positive ratings for the quality of life in Wheaton.
- Overall satisfaction

scored well above the national average in areas such as: quality of the City's library (94% in Wheaton, versus 80% national average); quality of police, fire and ambulance services (90%, versus 80% average); customer service from City employees (75%, versus 55% national average); effectiveness of communication with the public (71%, versus 46% national average); and enforcement of City codes and ordinances (66%, versus 50% national average).

Because the survey collected addresses alongside survey responses, ETC Institute was also able to correlate satisfaction with different areas of the City and present the mapped data.

"When it comes to the overall perception of City services, there's not one area within the City limits that was even giving you mediocre ratings," Tatham said. "It doesn't matter where people live, people feel good about City services."

Tatham identified several areas where the City could focus its attention and efforts to educate residents, including maintenance of City streets and sidewalks and stormwater runoff/management. The survey also pointed to opportunities to communicate the strength of the City's finances and what the City is doing to prepare for the future.

Approximately 2,000 randomly chosen Wheaton households received the survey. With 683 households responding, this level of participation is enough to provide a statistically valid sample that can be extrapolated to be a good reflection of the feelings of all residents.

[The full results report is available on the City's website.](#) In addition, a [video of the June 23 Planning Session, including the presentation by ETC Institute](#), is available on the City's website and City of Wheaton Channel 10 (CWC10). The City plans to repeat this survey every few years to gauge improvements and adjust for future community needs.



# Take Steps to Fight the Bite!

*Protect yourself from  
West Nile Virus:  
Know your PPI*

**W**est Nile Virus (WNV) is a seasonal health threat that flares up in the summer and can continue into fall. Hot and dry conditions increase the threat, while cool and wet summers mean less WNV activity.

Mosquitoes become infected with WNV when they feed on infected birds, then spread WNV when they bite humans and animals. WNV can be serious and there is no specific treatment for people with WNV infection.

Most people experience mild symptoms and recover on their own. However, people of all ages can be infected with WNV, with those over the



age of 50 more likely to develop serious symptoms of WNV. They should take special care to avoid mosquito bites.

There are many types of mosquitoes, but "floodwater" or "nuisance" mosquitoes are the ones most likely to bite you. The type of mosquitoes that spreads WNV is *Culex pipiens*, which breeds in stagnant water during hot and dry

months. Since it is nearly impossible for the naked eye to identify floodwater and *Culex* mosquitoes, it is best to "Fight the Bite" of all mosquitoes.

## Check Your PPI – Personal Protection Index

To help residents protect themselves against West Nile virus, the DuPage County Health Department has creat-

ed a Personal Protection Index (PPI) that will inform residents of the amount of WNV activity in the county, as well as the prevention steps that are recommended.

The PPI provides residents with a current snapshot of WNV activity, ranging from zero to four, with zero being no activity and four announcing multiple human cases of WNV in DuPage County. These ratings are based on the Health Department's testing of mosquitoes throughout DuPage County and the confirmation of human cases.

The PPI is available on the [City of Wheaton's website](#) and on the [DuPage County Health Department's website](#). It is updated each Wednesday at 3 p.m. or more frequently if needed, and it will be updated throughout the West Nile Virus season.

## Police Increasing Seat Belt Enforcement through July 6

*Auto crashes leading cause of death ages 5-24*

**T**he Wheaton Police Department will increase enforcement efforts of Illinois' safety seat belt laws as part of the state-wide "Click It or Ticket" mobilization through July 6, 2014.

The City of Wheaton received a grant from the Illinois Department of Transportation, Division of Traffic Safety to fund this enforcement effort.

The goal of the effort is to boost the state's safety belt use rate and reduce fatalities and serious injuries. Safety belt use is important for all motor vehicle occupants. Motor vehicle crashes in the U.S. are the leading cause of

death for people ages 5 to 24.

Officers during this enforcement period will be operating several Occupant Protection Enforcement Zones. Uniformed police officers will be at several locations throughout the community as they look for unrestrained drivers and passengers. Violators will be directed to other police officers, who will issue citations for the violations.

The Wheaton Police Department wants all drivers to be aware of the additional risks of driving without a seatbelt, which can result in serious injury or death.

## Garbage Sticker Price Change

*New sticker prices go into effect on July 1*

**A**s set by the City's contract with Advanced Disposal Services, the price of garbage/yard waste and leaf stickers increases on July 1, 2014. Garbage and yard waste, which both use the same blue stickers, increase from \$3.48 per sticker to \$3.55. Green leaf stickers increase from \$2.86 per sticker to \$2.92.

Stickers are available at City Hall; grocery, hardware and convenience stores; and by calling Advanced Disposal Services at 630-587-8282. Advanced Disposal stickers purchased before July 1 are still valid after July 1.

Please remember that each container must be no

Type of sticker	Old Price	New Price (July 1)
Garbage/yard waste	\$3.48	\$3.55
Leaf	\$2.86	\$2.92

larger than 33 gallons and must weigh no more than 50 pounds in weight.

You may place your garbage/recycling/yard waste at the curb between 7 p.m. the night before your collection day and 6 a.m. the day of collection. Please remove containers from the curb by 7 p.m. on your collection day.

More information is [available on the City's website](#).

# Upcoming Events

## Municipal Band Patriotic Concert

**Date:** Wednesday, July 2

**Time:** 8 p.m.

**Location:** Memorial Park, located at [Wheaton and Karlskoga avenues](#) (near City Hall)

The Wheaton Municipal Band encourages the community to kick off their celebration of Independence Day with the band's patriotic concert on Wednesday, July 2 at 8 p.m. This special Wednesday concert will feature favorite patriotic selections.

## Independence Day Fireworks

**Date:** Thursday, July 3

**Time:** Activities begin at 5:30 p.m.

**Location:** Graf Park, [1701 Manchester Road](#)

The Wheaton Park District will kick off Independence Day festivities with a family fun event beginning at 5:30 p.m. Thursday, July 3 at Graf Park, 1701 Manchester Road. It will include the annual fireworks show at 9 p.m. Live music, entertainment, games and more will take place in Graf Park. Parking will be at Graf Park and the DuPage County Fairgrounds. For information, [visit the Park District's website](#).

## Independence Day Parade

**Date:** Friday, July 4

**Time:** 10 a.m.

**Location:** Downtown Wheaton

Wheaton's annual Independence Day Parade steps off at 10 a.m. at Main Street and Hawthorne Boulevard. The parade route will be: South on Main Street, turning west onto Wesley



Street, south on Wheaton Avenue, east onto Front Street, and concluding near Front and Cross streets.

The parade will be broadcast live on City of Wheaton Channel 10, and it will be rebroadcast and online after the event. For more information, visit the [Wheaton Park District's website](#).

## Summer Municipal Band Concerts

**Dates:** Thursdays through Aug. 14 (except first week of July, concert on Wednesday, July 2)

**Time:** 8 p.m.

**Location:** Memorial Park, located at [Wheaton and Karlskoga avenues](#) (near City Hall)

Founded in 1930, the Wheaton Municipal Band is carrying on a long-standing Wheaton tradition with its summer band concerts in Memorial Park. The concerts are free for the community to attend and feature a variety of music styles and themes. For more information about each concert, visit the Municipal Band's website at [www.wheatonmunicipalband.org](#).

## Vintage Rides

**Dates:** Fridays, July 11 through Sept. 5 (no event on July 4)

**Time:** 6:30 p.m.-9 p.m.

**Location:** [Front Street](#) in Downtown Wheaton

Each Friday, July 11 through Sept. 5 (no event on July 4), classic cars roll into town for the Vintage Rides car show. This free family-friendly event allows you to stroll down Front Street and admire some outstanding automobiles. Each week features a different make, model or theme. For more information, visit the Downtown Wheaton Association's website at [www.downtownwheaton.com](#).

## French Market

**Dates:** Saturdays through Nov. 15, 2014

**Time:** 8 a.m.-2 p.m.

**Location:** [Parking lot near Main Street and Liberty Drive](#) in downtown Wheaton (just south of the railroad tracks)

More than a typical farmers market, the Wheaton French Market offers a wide variety of vendors. From 8 a.m. to 2 p.m. each Saturday through Nov. 15, 2014, visit the French Market near the intersection of Main Street and Liberty Drive to find fresh produce, locally made gifts, art, specialty foods, handmade jewelry, flowers and more. Items sold change seasonally,

offering visitors variety from week to week. For more information about the French Market, contact Bensidoun USA at 312-575-0286.

## Electronic Recycling

**Date:** Saturday, July 12

**Time:** 9 a.m.-noon

**Location:** Public Works Storage Yard, [820 W. Liberty Drive](#)

Bring your unwanted electronics to the Public Works Storage Yard, 820 W. Liberty Drive, between 9 a.m. and noon. It is a drive-through event; volunteers will unload items from your car. Household batteries no longer accepted (only rechargeable batteries accepted). No refrigerators, air conditioners or other items with refrigerant/coolant liquids. [Read the list of items that will be accepted](#).

## Wheaton Band Festival

**Date:** Friday, July 18 and Saturday, July 19

**Time:** 7:15-9:30 p.m. Friday, 6-9:30 p.m. Saturday

**Location:** [Memorial Park](#)

Two nights of music will fill Memorial Park during the 15th annual Wheaton Band Festival. All concerts are free. Bands include the Chicago Brass Band at 7:15 p.m. Friday, July 18, followed by the Swing Low Sweet Cadillac Band at 8:15 p.m. On Saturday, the Fox Valley Concert Band starts the evening at 6 p.m., The Night Hawks (blues and country) will perform at 7 p.m., and the Northshore Concert Band will perform at 8 p.m. An instrument petting zoo for children attending the festival will be available on Saturday. For information, visit [www.wheatonbandfestival.org](#).



## Text to 9-1-1 Not Available in Our Area Yet

**R**ecent news stories highlighted the availability of nationwide "Text to 9-1-1." These articles were based on the FCC deadline for the four largest mobile telephone providers to make text messaging to 9-1-1 accessible to every 9-1-1 center by May 15, 2014. The carriers met this deadline, and DuPage Public Safety Communications (DU-COMM) is working with the DuPage County Emergency Telephone System Board to deploy Text to 9-1-1 in DuPage County as part of a larger regional effort.

Residents need to know that a text message to 9-1-1 currently will receive a "bounce-back message," which advises them to call 9-1-1 because Text to 9-1-1 is not yet available in our area.

When Text to 9-1-1 becomes available, it should only be used when someone is unable to make a call to 9-1-1.

DU-COMM encourages anyone who lives or works in DuPage County to register for Smart911, which is provided at no cost to residents. It is an enhanced 9-1-1 database that stores information residents want to share with emergency responders in an emergency. This information is stored confidentially and can only be accessed by a dispatcher when that resident calls 9-1-1. Register at [www.smart911.com](http://www.smart911.com).

## Water Quality Report Available

*Annual report contains information on source, quality of drinking water*

**T**he City of Wheaton 2013 Water Quality Report is now available online. This report contains important information about the source and quality of your drinking water.

As part of the effort to "Turn Wheaton Green" by being more environmentally responsible, the City is no longer printing these reports for mailing to all residents but has made them available online. Please go to [www.wheaton.il.us/2013WaterReport](http://www.wheaton.il.us/2013WaterReport) to



view your 2013 annual water quality report and learn more about your drinking water.

If you would like to have a paper copy, you may print one directly from the City's website. You can also receive a printed version by con-

tacting the Water Division at 630-260-2090.

For more information about how the City of Wheaton maintains the safety of your drinking water and to view previous years' reports, visit the [Water Division section of the City's website](http://www.wheaton.il.us/WaterDivision).

## Learn Options for Reporting Outages to ComEd

**W**hen the power is out, it is important that residents report the outage to ComEd.

With the storm season upon us, ComEd is offering several ways to report power outages and access important outage information.

First, customers may register their mobile phone number to their ComEd account at [www.comed.com/Text](http://www.comed.com/Text). By then texting "Add Outage" to ComEd (26633), customers may subscribe to the Outage Alert program

and receive text messages regarding outages affecting their service, including status updates and estimated restoration times in the event of an outage. Customers may also text "Out" to ComEd (26633) to report an outage at any time. ComEd does not charge for this service, though a customer's mobile carrier plan may apply message and data rates.

Customers may also report an outage or check on the status of an outage by downloading ComEd's mobile app for smartphones or

accessing ComEd's Facebook page.

To view outages throughout the service territory, go to [www.comed.com/Map](http://www.comed.com/Map) for an outage map. Outages are indicated by triangle-shaped icons which, when selected, provide the number of customers affected, the response crew's status, probable cause of the outage, and estimated restoration time.

For more information, go to [www.comed.com/customer-service/outage-information](http://www.comed.com/customer-service/outage-information).



## City Calendar

City Council Meetings and Planning Sessions are held in the Council Chambers at Wheaton City Hall, 303 W. Wesley St. Visit [www.wheaton.il.us](http://www.wheaton.il.us) for a complete list of meetings and events.

### July 2014

- 4** City offices closed; no trash pickup
- 7** City Council Meeting, 7 p.m.
- 14** City Council Planning Session, 7 p.m.
- 21** City Council Meeting, 7 p.m.