

MEMORANDUM

TO: The Honorable Mayor and City Council

FROM: Chad Michaelis, Director of Information Technology

DATE: March 2, 2020

SUBJECT: **Recommendation for the Renewal of Software Services from Tyler Technologies, Inc., for a Three-Year Term**

Request

Approve the resolution for the renewal of Software Services from Tyler Technologies, Inc., for a three-year term.

Background

In March of 2013, the City entered into a seven-year agreement with Tyler Technologies, Inc., for the implementation and hosting of Tyler's Munis ERP software services. These services form the central hub of the City's information systems, providing:

- General Ledger/Budget
- Cash Management
- Contract Management
- Project and Grant Accounting
- Accounts Payable
- Purchase Orders/Requisitions
- Human Resources Management
- Payroll (including an Employee Self Service Portal)
- Accounts Receivable
- General and Utility Billing (including a Citizen Self Service Portal)
- Business Licensing (including Leased Parking)
- Central Property Management (Parcels and Addresses)
- Permits & Code Enforcement
- Cashiering
- and supporting modules for integration to Microsoft Office applications, document management, forms processing, and custom reporting and dashboarding

Scope of Work

This is a renewal of existing services. No new services are being added.



Tyler Technologies, Inc., waived all price increases for this renewal.

Tyler agreed to remove services that the City identified as providing little or no value, or that are redundant to services provided by other City systems, including:

- Bid Management (including a Vendor Self Service Portal)
- Employee Expense Reimbursement
- Fixed Assets
- Inventory
- Applicant Tracking
- Maplink GIS Integration
- Parking Tickets
- Tyler Content Manager Self-Service
- Payroll Tax Table Updates

Budget Impact

For the renewal term, the annual cost of Tyler's Munis ERP software services will be \$153,636.00.

These services are budgeted in the CY2020 General Fund – Information Technology Department, Software Licenses/Maintenance Account in the amount of \$192,175.00.

The annual renewal cost is \$38,539.00 lower than budget.

The total three-year renewal cost is \$460,908.00.

Recommendation

Staff recommends the City Council adopt the resolution authorizing the execution of Agreement No. 114 with Tyler Technologies, Inc., for a three-year term for a total amount not to exceed \$460,908.00 for Software Services. The three-year agreement is effective April 1, 2020 through March 31, 2023, with three additional one-year extensions for the same terms and conditions with pricing not to exceed 5% of the previous year's rate for extended terms in years 4, 5, and 6.

The Agreement with its exhibits is on file in the City Clerk's office and available for review.

RESOLUTION R-2020-

A RESOLUTION AUTHORIZING THE EXECUTION OF AGREEMENT NO. 114 WITH TYLER TECHNOLOGIES, INC., FOR THE RENEWAL OF SOFTWARE SERVICES FOR A THREE (3) YEAR TERM FOR A TOTAL AMOUNT NOT TO EXCEED \$460,908

WHEREAS, the corporate authorities of the City of Wheaton, Illinois (“City”), DuPage County, Illinois, find it reasonable and appropriate to enter into an agreement with Tyler Technologies, Inc., 1 Tyler Drive, Yarmouth, Maine, 04096, for the purchase of the Software Services for a three (3) year term; and

WHEREAS, the City is currently using the software and the software is needed to continue the City’s business processes; and

WHEREAS, the City budgeted funds in the CY2020 General Fund-Information Technology Department, Software Licenses/Maintenance Account in the amount of \$192,175; and

WHEREAS, Tyler Technologies, Inc. submitted a cost proposal to the City for the continued provision of software services for a term of three (3) years in a total amount not to exceed \$460,908 (\$153,636 per year, \$38,409 per quarter) with the option to extend the agreement for three (3) additional one (1) year term(s) for the same terms and conditions with pricing not to exceed 5% of the previous year’s rate for extended terms in years 4, 5 and 6.; and

WHEREAS, both parties agree to the terms and conditions and pricing set forth in the Agreement for software services.

NOW, THEREFORE, BE IT RESOLVED by the Mayor and the City Council of the City of Wheaton, Illinois, that:

NOW, THEREFORE, BE IT RESOLVED by the Mayor and the City Council of the City of Wheaton, DuPage County, Illinois, that the Mayor is hereby authorized to sign and the City Clerk is hereby directed to attest to City of Wheaton Agreement No. 114 with Tyler Technologies, Inc., 1 Tyler Drive, Yarmouth, Maine, 04096, for a term of three (3) years in an amount not to exceed \$460,908, with the option to extend the agreement for three (3) additional one (1) year terms for pricing not to exceed 5% of the previous year’s rate for extended terms in years 4, 5 and 6; and that a copy of that certain City of Wheaton Agreement No. 114 is on file with the City Clerk’s office as **Exhibit A** to this Resolution R-2020 _____ and is hereby incorporated into this Resolution as if fully set forth herein.

ADOPTED this 2nd day of March 2020.

Mayor

ATTEST:

City Clerk

Roll Call Vote:

Ayes:
Nays:
Absent: