

Community Resource Guide



City of Wheaton

The Social Services Department of the City of Wheaton is dedicated to enhancing the well-being of our citizens and their families. Our social workers strive to build trust, bridge divides, and nurture a safer, more inclusive environment for all. By offering resources, support, and advocacy, we strive to collectively address the diverse needs of our community.

Within this Community Resource Guide, you'll find an overview of some of the resources accessible to residents of both the City and County. It is tailored to meet the prevalent needs of our community, whether you require assistance or seek to connect others with support. Should you desire further guidance or wish to explore available resources in depth, we encourage you to reach out to our City social workers:

Khadija Khan
630-260-2545
kkhan@wheaton.il.us

Rosa Orozco
630-260-2860
rorozco@wheaton.il.us
Habla Español

EMERGENCY

DIAL 911

WHEATON POLICE NON-EMERGENCY

630-260-2161

DUPAGE 211 – 24/7 HOTLINE

211

Information & Referrals for crisis and emergency counseling, disaster assistance, food, health care and insurance assistance, stable housing and utilities payment assistance, employment services, veteran services, and childcare and family services.

SUICIDE & CRISIS LIFELINE

988

24/7 support available by trained crisis counselors for those experiencing mental health symptoms or in need of someone to talk to.

ADULT

Adult Protective Services (APS)

866-800-1409

24/7 hotline to report abuse and neglect of adults age 60 or older, and adults age 18-59 with disabilities.

CHILDREN

DCFS (Department of Children and Family Services)

800-25-ABUSE

24/7 hotline to report abuse and neglect of children under 18.

CASA (Court Appointed Special Advocate)

630-221-0889

CASA advocates for children and young adults aged 0 to 21 who are involved in the court system due to being victims of abuse and neglect.

CRIME VICTIMS

Attorney General's Office – Victim's Compensation

800-228-3368

Financial assistance to those who have been the victim of a violent crime.

DuPage County Victim/Witness Assistance

630-407-8000

Provides information about crime victims' rights, the criminal justice system, case status referrals and counseling. Advocates may request receipts for restitution and assist in obtaining an Order of Protection.

V.I.N.E. (Victim Information and Notification Everyday)

866-277-7477

<http://www.vinelink.com>

Notifies crime victims and other concerned citizens by phone, text or email about an offender's release, other changes in custody status, and court dates.

DOMESTIC VIOLENCE SERVICES

Family Shelter Service – 24/7 hotline

630-469-5650

Provides emergency counseling and intake to programming, referrals, safety planning, legal assistance, and arrangement of temporary emergency shelter.

Illinois Domestic Violence Hotline **877-863-6338**

Provides information and referral for victims of domestic violence throughout the state of Illinois, including emergency shelter.

EMERGENCY SHELTER

Call agency to determine bed availability.

Catholic Charities Hope House **630-941-8681**

DuPage PADS **630-682-3846**

Hesed House **630-897-2156**

Wayside Cross Ministries **630-892-4239**

FINANCIAL ASSISTANCE

DuPage County Community Services

630-407-6500, option 2

Provides services to assist in many areas such as housing, utilities, transportation, and health services. Provides assistance with SNAP, TANF, and other public benefit applications.

Catholic Charites of Joliet

630-495-8008

Provides food and travel vouchers; clothing and furniture vouchers; financial assistance for prescriptions; rent/mortgage assistance, and information & referral to other community resources.

Milton Township

630-668-1616

Emergency assistance is for those residents who meet income criteria and are struggling to pay rent, mortgage, or have a disconnect notice for gas, electric, or water.

People's Resource Center

630-682-5402

Provides emergency rental and mortgage assistance, other financial assistance, vouchers for clothing, eye exams & eyeglasses, and other basic needs. Provides assistance with SNAP, TANF, and other public benefit applications.

FOOD PANTRIES

Contact each pantry for distribution schedule.

People's Resource Center

630-682-5402

Loaves & Fishes

630-355-3663

Milton Township

630-668-1616

Glen Ellyn Food Pantry

630-469-8668

FUNERAL SERVICES

Hultgren Funeral Home

630-668-0027

Illinois Cremation Centers

877-368-7005

JSR Memorial Cremation

866-912-9822

Veteran and Family Memorial Care

708-447-2616

Williams-Kampp Funeral Home

630-668-0016

EMPLOYMENT ASSISTANCE

WorkNet DuPage

630-955-2030

<https://worknetdupage.org/>

Provides career counseling, job search workshops, and other assistance to obtain employment.

IMMIGRANT AND REFUGEE SERVICES

Illinois Coalition for Immigrant and Refugee Rights

855-435-7693

<https://www.icirr.org/>

Offers family support hotline, public benefits assistance, linkage to healthcare resources and legal assistance.

Literacy DuPage

331-472-7160

Provides free tutoring to individuals learning English.

World Relief

630-462-7566

Provides case management, legal services, education, mental health counseling, child and adolescent programming and refugee resettlement assistance.

LEGAL ASSISTANCE

Prairie State Legal Services

630-690-2130

Offers free legal services for cases involving domestic violence, housing discrimination and evictions, and public benefit cases.

DuPage County Legal Aid

630-653-6212

Provides free legal services for cases involving family issues, such as divorce, custody, and child support.

Metropolitan Family Services Legal Aid Society

312-986-4105

Provides legal assistance on domestic violence cases, family law, consumer and housing issues, elder abuse and financial exploitation, human trafficking, and victims of crime, regardless of ability to pay.

MEDICAL ASSISTANCE (NON-EMERGENCY)

DuPage County Health Department **630-682-7400**

Provides routine health and dental services, Women, Infants, and Children (WIC) programs, and STD/HIV services for those with Medicaid and Medicare.

Access DuPage **630-510-8720**

A free program to help residents of DuPage who do not qualify for other health insurance to receive low-cost primary health and other medical services, regardless of income or immigration status.

Dispensary of Hope **630-784-4288**

A pharmacy program offering certain free prescription medications to those who qualify, including those who are uninsured and have a valid prescription.

Milton Township Lending Closet **630-668-1616**

Offers a medical lending closet with wheelchairs, walkers, canes, knee scooters, etc. free of charge.

MENTAL HEALTH & COUNSELING

Catholic Charities of Joliet **800-240-7011**

Provides therapy services to children, adolescents, and adults, couples and family counseling, and counseling groups.

DuPage County Crisis Services **630-627-1700**

Provides 24/7 free mental health support by phone and in-person at 115 N. County Farm Rd., Wheaton, IL 60187. No appointment necessary.

DuPage County Health Department **630-682-7400**

Offers therapy and psychiatric services to adolescents and adults with Medicare and Medicaid.

NAMI (National Alliance on Mental Illness)

630-752-0066

Offers peer support to youth, individuals, and families through peer counseling and groups, as well as recreation and social programs.

Metropolitan Family Services **630-784-4801**

Provides counseling for children, adults, and families.

Outreach Wheaton**630-682-1910**

Provides counseling, case management, and crisis stabilization to youth and families.

PETS**DuPage County Animal Services****630-407-2800**

DuPage County's public animal shelter and animal control.

VETERANS**DuPage County Veteran's Assistance Commission****630-407-5655**

Provides support, information & referral, and temporary financial assistance for military veterans in DuPage County.

VA Hines Health Care**708-202-8387**

Offers primary, extended and specialty care to Veteran patients in the Chicago area.

Aurora Vet Center**630-585-1853**

Offer confidential help for Veterans, service members, and their families at no cost in a non-medical setting, including readjustment counseling, and information & referrals to other services.