

# Community Resource Guide



**City of Wheaton**

The Social Services Department of the City of Wheaton is dedicated to enhancing the well-being of our citizens and their families. Our social workers strive to build trust, bridge divides, and nurture a safer, more inclusive environment for all. By offering resources, support, and advocacy, we strive to collectively address the diverse needs of our community.

Within this Community Resource Guide, you'll find an overview of some of the resources accessible to residents of both the City and County. It is tailored to meet the prevalent needs of our community, whether you require assistance or seek to connect others with support. Should you desire further guidance or wish to explore available resources in depth, we encourage you to reach out to our City social workers:

**Khadija Khan**  
630-260-2545  
[kkhan@wheaton.il.us](mailto:kkhan@wheaton.il.us)

**Rosa Orozco**  
630-260-2860  
[rorozco@wheaton.il.us](mailto:rorozco@wheaton.il.us)  
*Habla Español*

**EMERGENCY**

**DIAL 911**

**WHEATON POLICE NON-EMERGENCY**

**630-260-2161**

**DUPAGE 211 – 24/7 HOTLINE**

**211**

Information & Referrals for crisis and emergency counseling, disaster assistance, food, health care and insurance assistance, stable housing and utilities payment assistance, employment services, veteran services, and childcare and family services.

**SUICIDE & CRISIS LIFELINE**

**988**

24/7 support available by trained crisis counselors for those experiencing mental health symptoms or in need of someone to talk to.

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**ADULT**

**Adult Protective Services (APS)**

**866-800-1409**

24/7 hotline to report abuse and neglect of adults age 60 or older, and adults age 18-59 with disabilities.

**CHILDREN**

**DCFS (Department of Children and Family Services)**

**800-25-ABUSE**

24/7 hotline to report abuse and neglect of children under 18.

**CASA (Court Appointed Special Advocate)**

**630-221-0889**

CASA advocates for children and young adults aged 0 to 21 who are involved in the court system due to being victims of abuse and neglect.

## **CRIME VICTIMS**

**Attorney General's Office – Victim's Compensation**

**800-228-3368**

Financial assistance to those who have been the victim of a violent crime.

**DuPage County Victim/Witness Assistance**

**630-407-8000**

Provides information about crime victims' rights, the criminal justice system, case status referrals and counseling. Advocates may request receipts for restitution and assist in obtaining an Order of Protection.

**V.I.N.E. (Victim Information and Notification Everyday)**

**866-277-7477**

<http://www.vinelink.com>

Notifies crime victims and other concerned citizens by phone, text or email about an offender's release, other changes in custody status, and court dates.

## **DOMESTIC VIOLENCE SERVICES**

**Family Shelter Service – 24/7 hotline**

**630-469-5650**

Provides emergency counseling and intake to programming, referrals, safety planning, legal assistance, and arrangement of temporary emergency shelter.

**Illinois Domestic Violence Hotline                    877-863-6338**

Provides information and referral for victims of domestic violence throughout the state of Illinois, including emergency shelter.

## **EMERGENCY SHELTER**

**Call agency to determine bed availability.**

**Catholic Charities Hope House                    630-941-8681**

**DuPage PADS    630-682-3846**

**Hesed House    630-897-2156**

**Wayside Cross Ministries                            630-892-4239**

## **FINANCIAL ASSISTANCE**

### **DuPage County Community Services**

#### **630-407-6500, option 2**

Provides services to assist in many areas such as housing, utilities, transportation, and health services. Provides assistance with SNAP, TANF, and other public benefit applications.

#### **Catholic Charites of Joliet 630-495-8008**

Provides food and travel vouchers; clothing and furniture vouchers; financial assistance for prescriptions; rent/mortgage assistance, and information & referral to other community resources.

#### **Milton Township 630-668-1616**

Emergency assistance is for those residents who meet income criteria and are struggling to pay rent, mortgage, or have a disconnect notice for gas, electric, or water.

#### **People's Resource Center 630-682-5402**

Provides emergency rental and mortgage assistance, other financial assistance, vouchers for clothing, eye exams & eyeglasses, and other basic needs. Provides assistance with SNAP, TANF, and other public benefit applications.

## **FOOD PANTRIES**

### **Contact each pantry for distribution schedule.**

**People's Resource Center 630-682-5402**

**Loaves & Fishes 630-355-3663**

**Milton Township 630-668-1616**

**Glen Ellyn Food Pantry 630-469-8668**

## **FUNERAL SERVICES**

**Hultgren Funeral Home 630-668-0027**

**Illinois Cremation Centers 877-368-7005**

**JSR Memorial Cremation 866-912-9822**

**Veteran and Family Memorial Care 708-447-2616**

**Williams-Kampp Funeral Home 630-668-0016**

## EMPLOYMENT ASSISTANCE

### **WorkNet DuPage**

**630-955-2030**

<https://worknetdupage.org/>

Provides career counseling, job search workshops, and other assistance to obtain employment.

## IMMIGRANT AND REFUGEE SERVICES

### **Illinois Coalition for Immigrant and Refugee Rights**

**855-435-7693**

<https://www.icirr.org/>

Offers family support hotline, public benefits assistance, linkage to healthcare resources and legal assistance.

### **Literacy DuPage**

**331-472-7160**

Provides free tutoring to individuals learning English.

### **World Relief**

**630-462-7566**

Provides case management, legal services, education, mental health counseling, child and adolescent programming and refugee resettlement assistance.

## LEGAL ASSISTANCE

### **Prairie State Legal Services**

**630-690-2130**

Offers free legal services for cases involving domestic violence, housing discrimination and evictions, and public benefit cases.

### **DuPage County Legal Aid**

**630-653-6212**

Provides free legal services for cases involving family issues, such as divorce, custody, and child support.

### **Metropolitan Family Services Legal Aid Society**

**312-986-4105**

Provides legal assistance on domestic violence cases, family law, consumer and housing issues, elder abuse and financial exploitation, human trafficking, and victims of crime, regardless of ability to pay.

## **MEDICAL ASSISTANCE (NON-EMERGENCY)**

**DuPage County Health Department** **630-682-7400**

Provides routine health and dental services, Women, Infants, and Children (WIC) programs, and STD/HIV services for those with Medicaid and Medicare.

**Access DuPage** **630-510-8720**

A free program to help residents of DuPage who do not qualify for other health insurance to receive low-cost primary health and other medical services, regardless of income or immigration status.

**Dispensary of Hope** **630-784-4288**

A pharmacy program offering certain free prescription medications to those who qualify, including those who are uninsured and have a valid prescription.

**Milton Township Lending Closet** **630-668-1616**

Offers a medical lending closet with wheelchairs, walkers, canes, knee scooters, etc. free of charge.

## **MENTAL HEALTH & COUNSELING**

**Catholic Charities of Joliet** **800-240-7011**

Provides therapy services to children, adolescents, and adults, couples and family counseling, and counseling groups.

**DuPage County Crisis Services** **630-627-1700**

Provides 24/7 free mental health support by phone and in-person at 115 N. County Farm Rd., Wheaton, IL 60187. No appointment necessary.

**DuPage County Health Department** **630-682-7400**

Offers therapy and psychiatric services to adolescents and adults with Medicare and Medicaid.

**NAMI (National Alliance on Mental Illness)**

**630-752-0066**

Offers peer support to youth, individuals, and families through peer counseling and groups, as well as recreation and social programs.

**Metropolitan Family Services** **630-784-4801**

Provides counseling for children, adults, and families.

**Outreach Wheaton** **630-682-1910**

Provides counseling, case management, and crisis stabilization to youth and families.

**PETS**

**DuPage County Animal Services** **630-407-2800**

DuPage County's public animal shelter and animal control.

**VETERANS**

**DuPage County Veteran's Assistance Commission**

**630-407-5655**

Provides support, information & referral, and temporary financial assistance for military veterans in DuPage County.

**VA Hines Health Care** **708-202-8387**

Offers primary, extended and specialty care to Veteran patients in the Chicago area.

**Aurora Vet Center** **630-585-1853**

Offer confidential help for Veterans, service members, and their families at no cost in a non-medical setting, including readjustment counseling, and information & referrals to other services.